# Using Technology to Benefit Your Small Business

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# Successful Business Ingredients

- Excellent Product
- Satisfied Customers
- Future Customers Depend on Word of Mouth
- What is your Elevator Pitch?
- Network, Network



## Network, Network, Network

- Events like Take Center Stage
- Chamber of Commerce
- Local Organizations
- Community TV shows





- Meetups (Tweetups) - Birds of a feather

# Internet Marketing

- Technology does not replace word of mouth, it enhances it.
- "Word of mouth" becomes "crowdsourcing"
- The Internet can make a somebody out of a nobody.



## Get Started!

- Get a domain name
- Get a web site
- Get cross-promoted
- Get on Social Media
- Get Followers
- Get a Hashtag
- Get a QR code





## Social Media

#### **Facebook**

- Risk Management
- Separate your business from your personal
- A great starter blog but it can get unwieldy very quickly.

## Instagram

- Crowdsourcing tool
- The crowd becomes part of process, they believe their opinion matters





## Social Media

#### LinkedIn

- Excellent tool for your digital business card
- Be creative, tell a story, don't copy and paste your resume
- Change your personal description to something exciting and "sticky"

#### **Twitter**

- Creating short bursts of information
- "Twitter is like going to a large party where people randomly yell something at the top of their lungs"

#### **SnapChat**

- Snapchat Passes Twitter in Daily Usage, June 2, 2016 150 million daily users vs. Twitter 140 million daily users

# Social Media Managers

HootSuite - Free 30 day trial

Buffer - Free for 1 social profile

Tweetdeck - Free Twitter Profile Manager



# Security

Change your passwords often





## **Communication Tools**

## **Blogging**

Michael Hyatt - <a href="https://platformuniversity.com">https://platformuniversity.com</a> offers a series of training seminars throughout the year (classes are currently closed)

Wordpress.com - popular platform for blogging

Personal hosting blog - move up to hosting on your own business account

NLYM.com Web Hosting

Jeff Bullis - <a href="http://tinyurl.com/blogadpage">http://tinyurl.com/blogadpage</a> Article on blog advertising options

## **Communication Tools**

### **Podcast / Vodcasts**

Apple iTunes

Soundcloud

Vimeo - Community TV Stations

Internet Radio

YouTube - Good Mythical Morning / TWIT.TV





# Marketing Your Business

## **Live Streaming**

Facebook

Periscope

Snapchat

### **On-Line Learning**

Teachable.com

lynda.com

Internet - FAQ











# Books & Programs

## **Michael Hyatt**

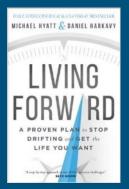
- Living Forward / Platform
- PlatformUniversity.com

#### **Jon Acuff**

- Quitter / Start / Do Over
- 30 Days of Hustle: Facebook community

## Dave Ramsey

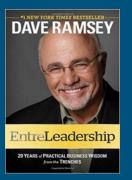
- EntreLeadership / Total Money Makeover

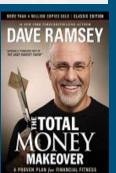












## Thank You!

"Don't shackle your ideas, your chains are only made of fears." - D. Hopkins

**Q&A** 

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